



# TOWN OF LANCASTER, MASSACHUSETTS

## OFFICE OF TREASURER/COLLECTOR

Dear Resident,

The Town of Lancaster is excited to announce that we have a new and improved bill pay service for tax bills and water bills! Our previous on-line bill payment provider MCC, has merged with a company called Invoice Cloud. This new, feature-rich payment platform not only enables you to pay by credit/debit card or electronic check online, but you now also have the option to:

- Pay by Text
- Schedule a payment or sign up for AutoPay
- Check your outstanding balance and view your account history
- Go paperless
- and more



As a current online user, your username and registration information from the prior system will convert over to Invoice Cloud; however, if you cannot log-in to your account, you'll simply need to re-register to access all the new, user-friendly features available to you.

As of November 29, 2018, log-in at [www.ci.lancaster.ma.us](http://www.ci.lancaster.ma.us) to access your account to re-register and choose your preferences.

*Please note: there is a nominal service fee applied to all credit/debit card transactions - but payments made by electronic check will be **FREE** through the end of 2019!*

Have a question? Please email [helpdesk@invoicecloud.com](mailto:helpdesk@invoicecloud.com) or call Invoice Cloud Client Services at 866-342-9267.

Thank you,  
Town of Lancaster Treasurer's Office