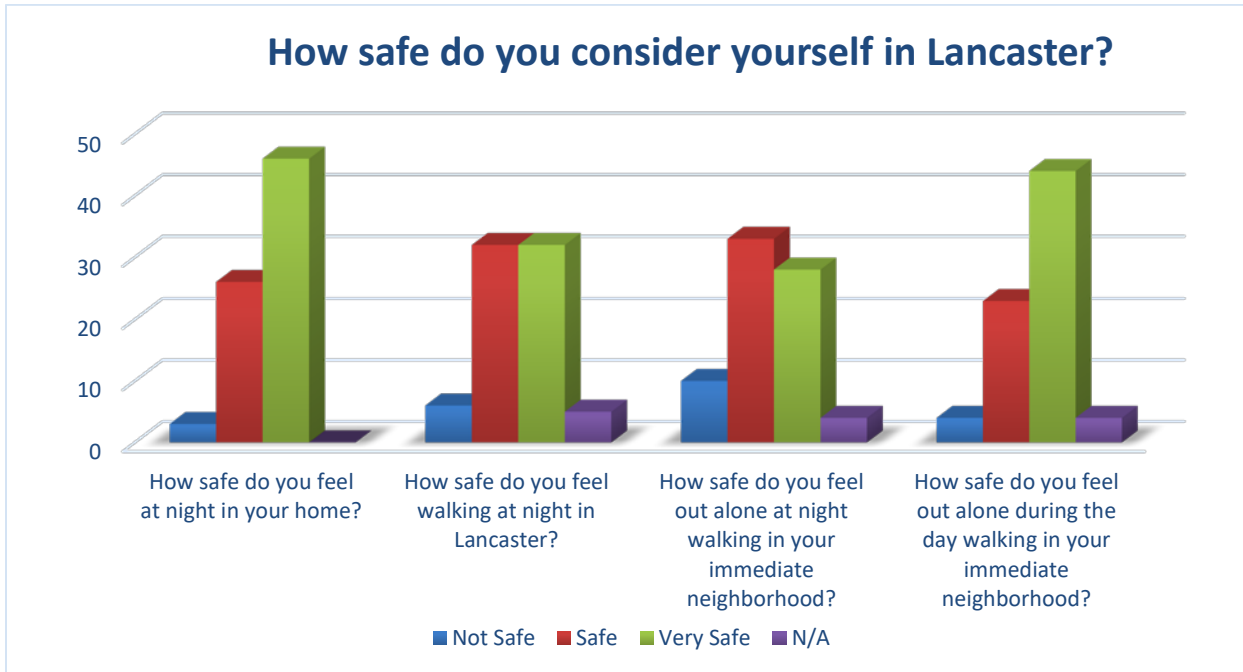


LANCASTER POLICE DEPARTMENT COMMUNITY SURVEY RESULTS:

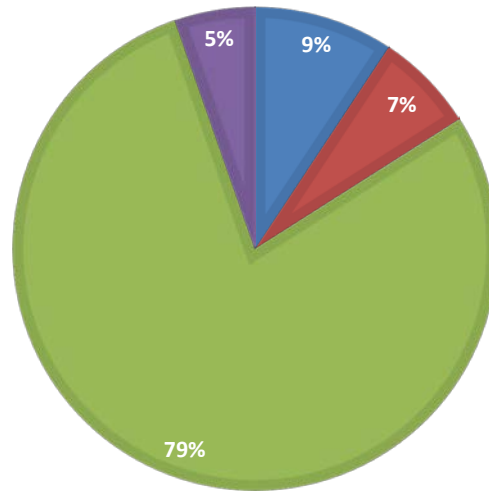


How safe do you consider yourself in Lancaster?	Not Safe	Safe	Very Safe	N/A
How safe do you feel at night in your home?	3	26	46	0
How safe do you feel walking at night in Lancaster?	6	32	32	5
How safe do you feel out alone at night walking in your immediate neighborhood?	10	33	28	4
How safe do you feel out alone during the day walking in your immediate neighborhood?	4	23	44	4

How safe do you consider yourself in Lancaster?	Not Safe	Safe	Very Safe	N/A
How safe do you feel at night in your home?	4%	35%	61%	0%
How safe do you feel walking at night in Lancaster?	8%	44%	43%	7%
How safe do you feel out alone at night walking in your immediate neighborhood?	13%	44%	37%	5%
How safe do you feel out alone during the day walking in your immediate neighborhood?	5%	31%	59%	5%

CRIME IN LANCASTER OVER THE LAST 12 MONTHS

■ Increased ■ Decreased ■ Stayed the Same ■ N/A



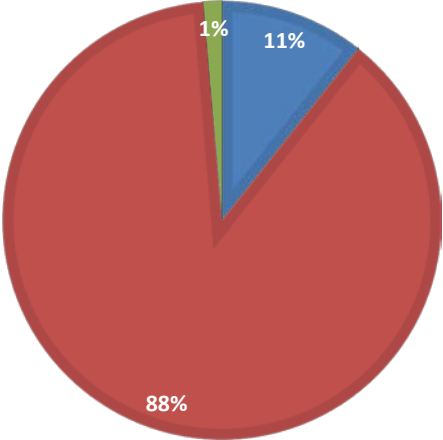
Crime in Lancaster over the last 12 months

Increased	7
Decreased	5
Stayed the Same	59
N/A	4

Crime in Lancaster over last 12 months:	Percentage
Increased	9%
Decreased	7%
Stayed the Same	79%
N/A	5%

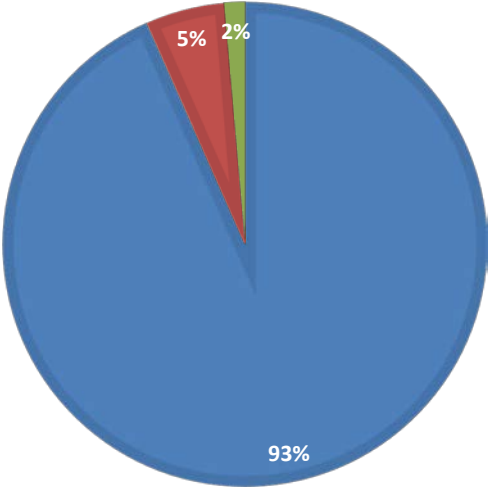
**LIMITED, CHANGED OR CURTAILED ACTIVITIES
BECAUSE CONCERNED WITH CRIME IN LANCASTER**

■ Yes ■ No ■ N/A

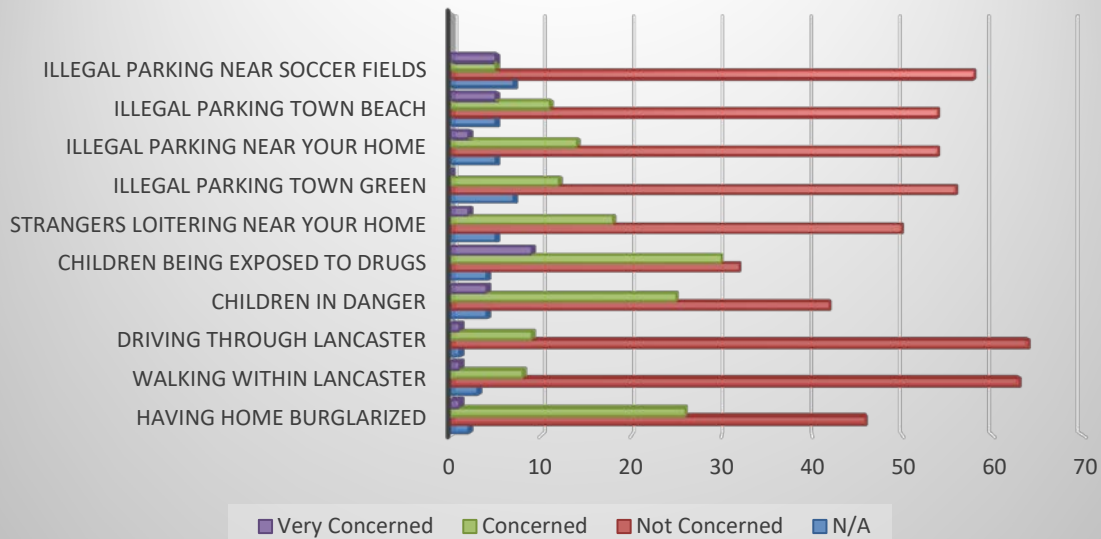


CONSIDERED MOVING DUE TO CRIME IN LANCASTER?

■ NO ■ YES ■ N/A



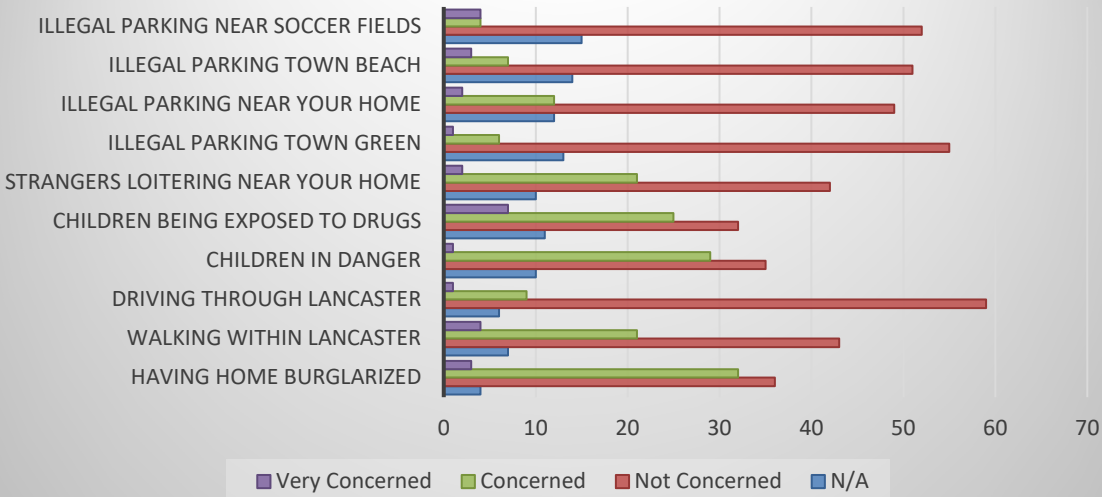
Day-Time Concerns:



	N/A	Not Concerned	Concerned	Very Concerned
Having home Burglarized	2	46	26	1
Walking within Lancaster	3	63	8	1
Driving through Lancaster	1	64	9	1
Children in danger	4	42	25	4
Children being exposed to drugs	4	32	30	9
Strangers loitering near your home	5	50	18	2
Illegal Parking Town Green	7	56	12	0
Illegal Parking near your home	5	54	14	2
Illegal Parking Town Beach	5	54	11	5
Illegal Parking near Soccer Fields	7	58	5	5

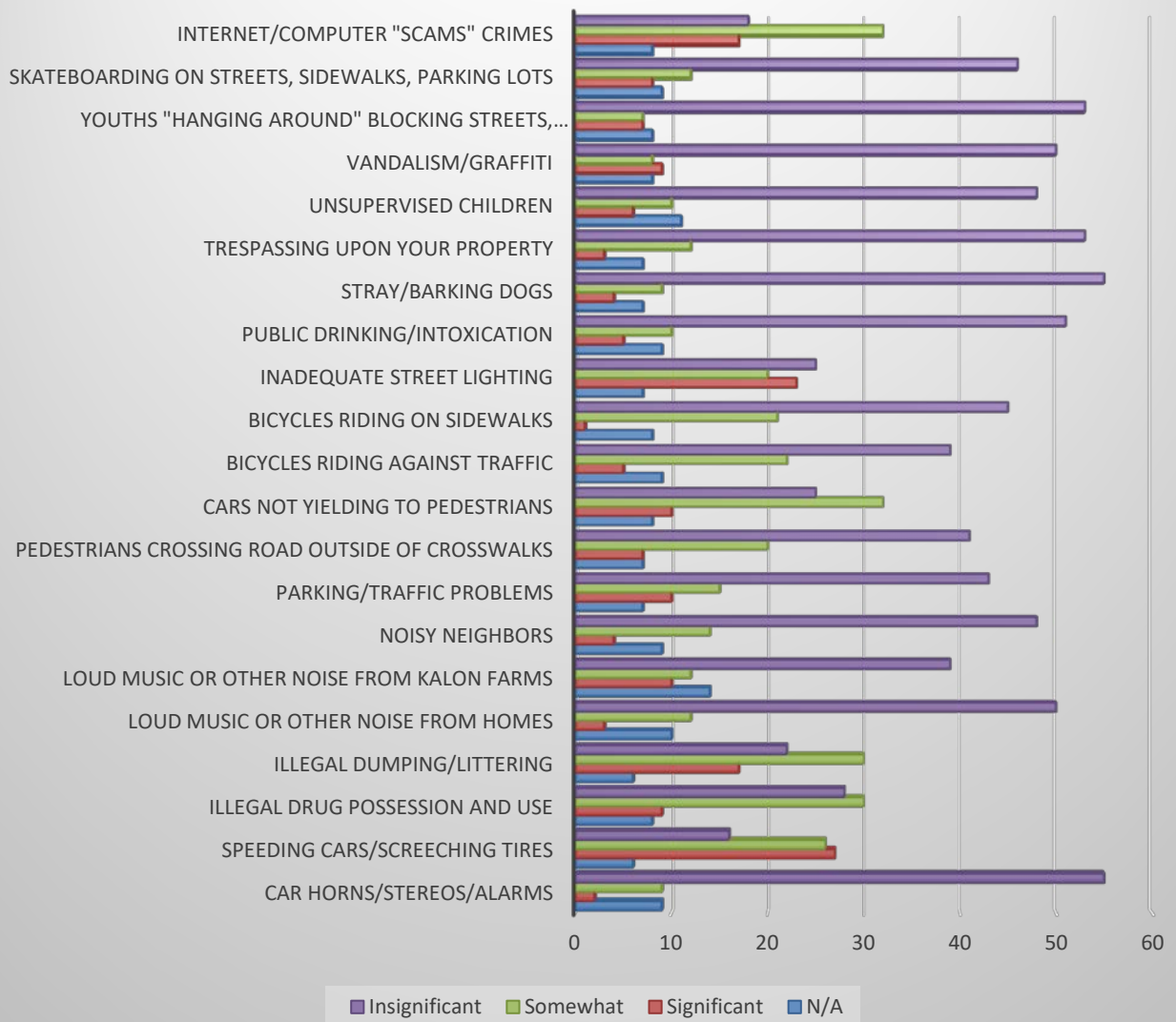
Column1	N/A	Not Concerned	Concerned	Very Concerned
Having home Burglarized	3%	61%	35%	1%
Walking within Lancaster	4%	84%	11%	1%
Driving through Lancaster	1%	85%	12%	1%
Children in danger	5%	56%	33%	5%
Children being exposed to drugs	5%	43%	40%	12%
Strangers loitering near your home	7%	67%	24%	3%
Illegal Parking Town Green	9%	75%	16%	0%
Illegal Parking near your home	7%	72%	19%	3%
Illegal Parking Town Beach	7%	72%	15%	7%
Illegal Parking near Soccer Fields	9%	77%	7%	7%

Night-Time Concerns:



Night-Time	N/A	Not Concerned	Concerned	Very Concerned
Having home Burglarized	4	36	32	3
Walking within Lancaster	7	43	21	4
Driving through Lancaster	6	59	9	1
Children in danger	10	35	29	1
Children being exposed to drugs	11	32	25	7
Strangers loitering near your home	10	42	21	2
Illegal Parking Town Green	13	55	6	1
Illegal Parking near your home	12	49	12	2
Illegal Parking Town Beach	14	51	7	3
Illegal Parking near Soccer Fields	15	52	4	4
Night-Time	N/A	Not Concerned	Concerned	Very Concerned
Having home Burglarized	9%	57%	28%	5%
Walking within Lancaster	8%	79%	12%	1%
Driving through Lancaster	13%	47%	39%	1%
Children in danger	15%	43%	33%	9%
Children being exposed to drugs	13%	56%	28%	3%
Strangers loitering near your home	17%	73%	8%	1%
Illegal Parking Town Green	16%	65%	16%	3%
Illegal Parking near your home	19%	68%	9%	4%
Illegal Parking Town Beach	20%	69%	5%	5%
Illegal Parking near Soccer Fields	0%	0%	0%	0%

Extent Issue is Problem in Lancaster:

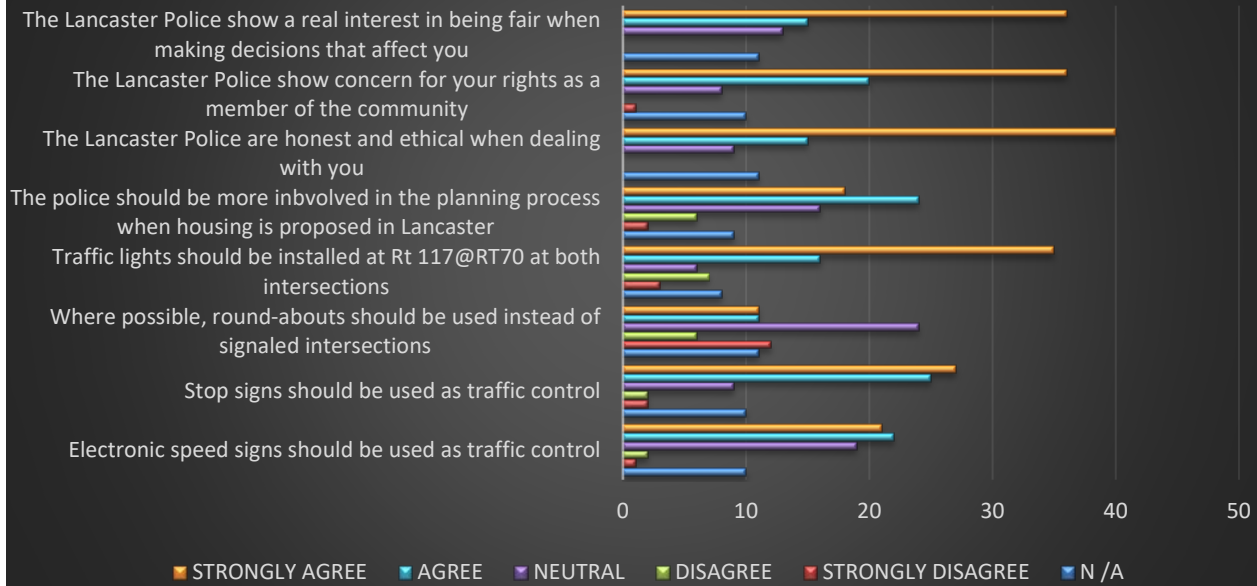


Extent Issue is Problem in Lancaster:	N/A	Significant	Somewhat	Insignificant
Car horns/stereos/alarms	9	2	9	55
Speeding cars/screeching tires	6	27	26	16
Illegal drug possession and use	8	9	30	28
Illegal dumping/littering	6	17	30	22
Loud music or other noise from homes	10	3	12	50
Loud music or other noise from Kalon Farms	14	10	12	39
Noisy neighbors	9	4	14	48
Parking/traffic problems	7	10	15	43
Pedestrians crossing road outside of crosswalks	7	7	20	41
Cars not yielding to pedestrians	8	10	32	25
Bicycles riding against traffic	9	5	22	39
Bicycles riding on sidewalks	8	1	21	45
Inadequate street lighting	7	23	20	25
Public drinking/intoxication	9	5	10	51
Stray/barking dogs	7	4	9	55
Trespassing upon your property	7	3	12	53
Unsupervised children	11	6	10	48
Vandalism/graffiti	8	9	8	50
Youths "hanging around" blocking streets, sidewalks, businesses	8	7	7	53
Skateboarding on streets, sidewalks, parking lots	9	8	12	46
Internet/Computer "scams" crimes	8	17	32	18

Extent Issue is Problem in Lancaster:	N/A	Not Concerned	Concerned	Very Concerned
Car horns/stereos/alarms	12%	3%	12%	73%
Speeding cars/screeching tires	8%	36%	35%	21%
Illegal drug possession and use	11%	12%	40%	37%
Illegal dumping/littering	8%	23%	40%	29%
Loud music or other noise from homes	13%	4%	16%	67%
Loud music or other noise from Kalon Farms	19%	13%	16%	52%
Noisy neighbors	12%	5%	19%	64%
Parking/traffic problems	9%	13%	20%	57%
Pedestrians crossing road outside of crosswalks	9%	9%	27%	55%
Cars not yielding to pedestrians	11%	13%	43%	33%
Bicycles riding against traffic	12%	7%	29%	52%
Bicycles riding on sidewalks	11%	1%	28%	60%
Inadequate street lighting	9%	31%	27%	33%
Public drinking/intoxication	12%	7%	13%	68%
Stray/barking dogs	9%	5%	12%	73%
Trespassing upon your property	9%	4%	16%	71%
Unsupervised children	15%	8%	13%	64%
Vandalism/graffiti	11%	12%	11%	67%
Youths "hanging around" blocking streets, sidewalks, businesses	11%	9%	9%	71%
Skateboarding on streets, sidewalks, parking lots	12%	11%	16%	61%
Internet/Computer "scams" crimes	11%	23%	43%	24%

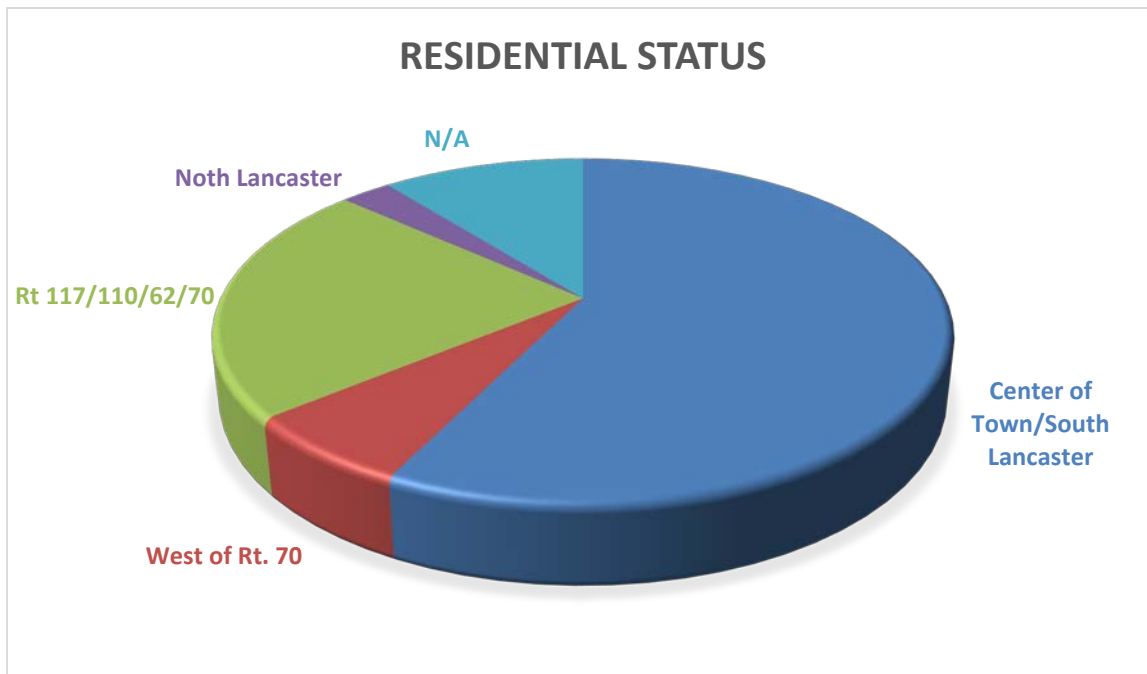
TOPICAL ISSUES:	N /A	STRONGLY DISAGREE	DISAGREE	NEUTRAL	AGREE	STRONGLY AGREE
Electronic speed signs should be used as traffic control	10	1	2	19	22	21
Stop signs should be used as traffic control	10	2	2	9	25	27
Where possible, round-about should be used instead of signaled intersections	11	12	6	24	11	11
Traffic lights should be installed at Rt 117@RT70 at both intersections	8	3	7	6	16	35
The police should be more involved in the planning process when housing is proposed in Lancaster	9	2	6	16	24	18
The Lancaster Police are honest and ethical when dealing with you	11	0	0	9	15	40
The Lancaster Police show concern for your rights as a member of the community	10	1	0	8	20	36
The Lancaster Police show a real interest in being fair when making decisions that affect you	11	0	0	13	15	36

How much do you agree with each statement:



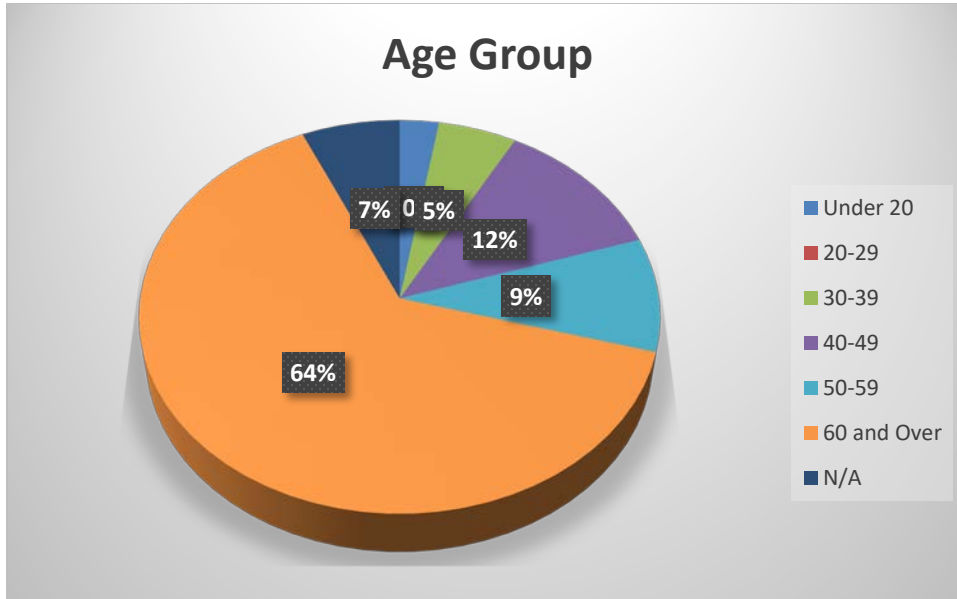
TOPICAL ISSUES:	N / A	STRONGLY DISAGREE	DISAGREE	NEUTRAL	AGREE	STRONGLY AGREE
Electronic speed signs should be used as traffic control	13%	1%	3%	25%	29%	28%
Stop signs should be used as traffic control	13%	3%	3%	12%	33%	36%
Where possible, round-about should be used instead of signaled intersections	15%	16%	8%	32%	15%	15%
Traffic lights should be installed at Rt 117@RT70 at both intersections	11%	4%	9%	8%	21%	47%
The police should be more involved in the planning process when housing is proposed in Lancaster	12%	3%	8%	21%	32%	24%
The Lancaster Police are honest and ethical when dealing with you	15%	0%	0%	12%	20%	53%
The Lancaster Police show concern for your rights as a member of the community	13%	1%	0%	11%	27%	48%
The Lancaster Police show a real interest in being fair when making decisions that affect you	15%	0%	0%	17%	20%	48%

Demographics



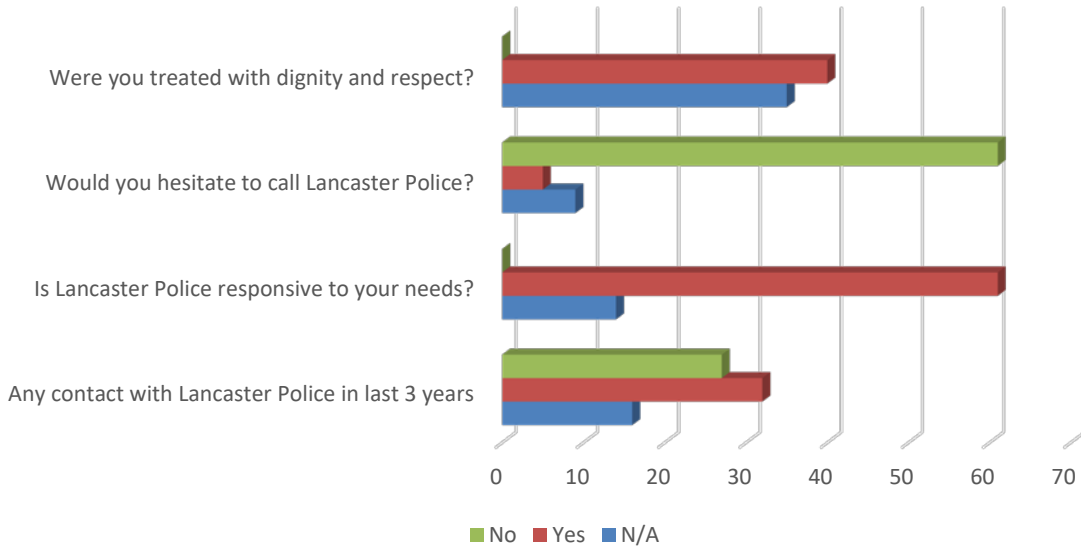
Residential Status	Count
Center of Town/South Lancaster	43

			Residential Status
West of Rt. 70	5	Center of Town/South	
Rt 117/110/62/70	17	Lancaster	57%
Noth Lancaster	2	West of Rt. 70	7%
N/A	8	Rt 117/110/62/70	23%
		Noth Lancaster	3%
		N/A	11%



	Age Group		Age Group
Under 20	2	Under 20	3%
20-29	0	20-29	0%
30-39	4	30-39	5%
40-49	9	40-49	12%
50-59	7	50-59	9%
60 and Over	48	60 and Over	64%
N/A	5	N/A	7%

Interaction with Lancaster Police:



	N/A	Yes	No
Any contact with Lancaster Police in last 3 years	16	32	27
Is Lancaster Police responsive to your needs?	14	61	0
Would you hesitate to call Lancaster Police?	9	5	61
Were you treated with dignity and respect?	35	40	0

How well Lancaster Police Department is serving the community:



■ N/A
 ■ Excellent
 ■ Good
 ■ Fair
 ■ Poor
 ■ Very Poor

	How well Lancaster Police Department serving the community:	
N/A		7
Excellent		39
Good		22
Fair		7
N/A		9%
Excellent		52%
Good		29%
Fair		9%

Bullet Point Summary for Comments Added to Surveys:

- Speeding on all roads: Goss Lane, South Meadow, Pine Hill Rd after dusk, Hilltop Road, Main Street
- Lower speed on Hilltop road to 30MPH and set up speed traps
- Put a “use turn signal” sign to cars turning left onto Deershorn Road off Sterling Road
- Bike paths in town to avoid busy roads
- More speed signs on residential roads where traffic is heavier
- Trucks speeding on 117 at night
- Be more aware of the skateboarders who go on the granite steps of First Church and the wall in back of library
 - After closing when elderly trying to get to book drop off, dangerous
- Crossing street on Rt 117- traffic is fast and does not stop- Rt. 117 needs more traffic signs and crosswalks past Rt. 70 towards Leominster
- Racism in Lancaster to solve it needs more proactive leadership from law enforcement
- Cars at St. John’s Cemetery at night in all weather conditions
- Streets too dark without street lights
- Speeding on streets at night when no sidewalks or street lights
- More traffic control from police
- Would hesitate to call Lancaster Police because 911 has too many questions
- Department needs more officers since town is growing
- More things for older kids to do in town- for teens
- Would hesitate to call Lancaster Police because are a disabled person

- No mention of big incidents at Perkin's school anywhere when they happen- safety concern
- More police in department and police presence on roads
- Check on dogs that bark for hours on sterling street/Rt.62
- Cars not yielding to pedestrians on Main Street
- Perkin school and control of the residents there, safety concern for town residents in area
 - Kids are out of control
 - Don't feel safe walking in area due to out of control kids
 - Don't feel safe letting kids play outside in yard with Perkins kids' behavior lately
 - Don't feel safe with situation at Perkins and RFK
 - Kids older and more aggressive lately

COMMENTS WRITTEN ON SURVEYS ABOUT LANCASTER POLICE DEPARTMENT:

- ✓ "Very pleased with Lancaster Police Department- they are visible, professional, well trained, courteous and good with the kids. Thank you!"
- ✓ "I would never hesitate to call"
- ✓ "Speeders being the issue- they don't care, watch today- ignored tomorrow" -Goss Lane
- ✓ "Thank you and the LPD for all you do everyday/night for Lancaster residents. I hope you know how much you are appreciated and valued you all are. We know what an incredibly difficult and challenging job you have!"
- ✓ "Greatest Department!"